	Risk appetite level definition						
	Averse	Minimal	Cautious	Open	Eager		
Strategy	Guiding principles or rules in place that limit risk in organisational actions and the pursuit of priorities. Organisational strategy is refreshed at 5+ year intervals	Guiding principles or rules in place that minimise risk in organisational actions and the pursuit of priorities. Organisational strategy is refreshed at 4-5 year intervals	Guiding principles or rules in place that allow considered risk taking in organisational actions and the pursuit of priorities. Organisational strategy is refreshed at 3-4 year intervals	Guiding principles or rules in place that are receptive to considered risk taking in organisational actions and the pursuit of priorities.  Organisational strategy is refreshed at 2-3 year intervals	Guiding principles or rules in place that welcome considered risk taking in organisational actions and the pursuit of priorities. Organisational strategy is refreshed at 1-2 year intervals		
Governace	Avoid actions with associated risk. No decisions are taken outside of processes and oversight / monitoring arrangements. Organisational controls minimise risk of fraud, with significant levels of resource focused on detection and prevention.	Willing to consider low risk actions which support delivery of priorities and objectives. Processes, and oversight / monitoring arrangements enable limited risk taking.  Organisational controls maximise fraud prevention, detection and deterrence through robust controls and sanctions.	Willing to consider actions where benefits outweigh risks. Processes, and oversight / monitoring arrangements enable cautious risk taking. Controls enable fraud prevention, detection and deterrence by maintaining appropriate controls and sanctions.	Receptive to taking difficult decisions when benefits outweigh risks. Processes, and oversight / monitoring arrangements enable considered risk taking. Levels of fraud controls are varied to reflect scale of risks with costs.	Ready to take difficult decisions when benefits outweigh risks.  Processes, and oversight / monitoring arrangements support informed risk taking. Levels of fraud controls are varied to reflect scale of risk with costs.		
Reputation	Zero appetite for any decisions with high chance of repercussion for organisations' reputation.	Appetite for risk taking limited to those events where there is no chance of any significant repercussion for the organisation.	Appetite for risk taking limited to those events where there is little chance of any significant repercussion for the organisation.	Appetite to take decisions with potential to expose organisation to additional scrutiny, but only where appropriate steps are	Appetite to take decisions which are likely to bring additional Governmental / organisational scrutiny only where potential benefits outweigh risks.		

				taken to minimise exposure.	
Operations	Defensive approach to operational delivery - aim to maintain/protect, rather than create or innovate. Priority for close management controls and oversight with limited devolved authority.	Innovations largely avoided unless essential. Decision making authority held by senior management.	Tendency to stick to the status quo, innovations generally avoided unless necessary. Decision making authority generally held by senior management.  Management through leading indicators.	Innovation supported, with clear demonstration of benefit / improvement in management control. Responsibility for non- critical decisions may be devolved.	Innovation pursued – desire to 'break the mould' and challenge current working practices. High levels of devolved authority – management by trust / lagging indicators rather than close control.
Legal	Play safe and avoid anything which could be challenged, even unsuccessfully.	Want to be very sure we would win any challenge.	Want to be reasonably sure we would win any challenge.	Challenge will be problematic; we are likely to win, and the gain will outweigh the adverse impact.	Chances of losing are high but exceptional benefits could be realised.
Property	Obligation to comply with strict policies for purchase, rental, disposal, construction, and refurbishment that ensures producing good value for money.	Recommendation to follow strict policies for purchase, rental, disposal, construction, and refurbishment that ensures producing good value for money.	Requirement to adopt arrange of agreed solutions for purchase, rental, disposal, construction, and refurbishment that ensures producing good value for money.	Consider benefits of agreed solutions for purchase, rental, disposal, construction, and refurbishment that meeting organisational requirements.	Application of dynamic solutions for purchase, rental, disposal, construction, and refurbishment that ensures meeting organisational requirements.
Financial	Avoidance of any financial impact or loss, is a key objective.	Only prepared to accept the possibility of very limited financial impact if essential to delivery.	Seek safe delivery options with little residual financial loss only if it could yield upside opportunities.	Prepared to invest for benefit and to minimise the possibility of financial loss by managing the	Prepared to invest for best possible benefit and accept possibility of financial loss (controls must be in place).

				risks to tolerable levels.	
People	Priority to maintain close management control & oversight. Limited devolved authority. Limited flexibility in relation to working practices. Development investment in standard practices only	Decision making authority held by senior management. Development investment generally in standard practices.	Seek safe and standard people policy. Decision making authority generally held by senior management.	Prepared to invest in our people to create innovative mix of skills environment. Responsibility for noncritical decisions may be devolved.	Innovation pursued – desire to 'break the mould' and challenge current working practices. High levels of devolved authority – management by trust rather than close control.
Technology	General avoidance of systems / technology developments.	Only essential systems / technology developments to protect current operations.	Consideration given to adoption of established / mature systems and technology improvements. Agile principles are considered.	Systems / technology developments considered to enable improved delivery. Agile principles may be followed.	New technologies viewed as a key enabler of operational delivery. Agile principles are embraced.
Data & Info Management	Lock down data & information. Access tightly controlled, high levels of monitoring.	Minimise level of risk due to potential damage from disclosure.	Accept need for operational effectiveness with risk mitigated through careful management limiting distribution.	Accept need for operational effectiveness in distribution and information sharing.	Level of controls minimised with data and information openly shared.
Security	No tolerance for security risks causing loss or damage to BwD property, assets, information or people. Stringent measures in place, including:  • Staff vetting maintained	Risk of loss or damage to BwD property, assets, information or people minimised through stringent security measures, including:  • All staff vetted	Limited security risks accepted to support business need, with appropriate checks and balances in place: • Vetting levels may flex within teams, as	Considered security risk accepted to support business need, with appropriate checks and balances in place: • New starters may	Organisational willing to accept security risk to support business need, with appropriate checks and balances in place:  New starters may commence employment at risk, following partial

role requirements.  Controls limiting staff and visitor access to information, assets and estate.  Access to staff personal devices restricted in BwD sites  Defensive approach to transformational activity - access to molecular tarks and limiting visitor access to information, assets and estate.  Controls limiting staff and visitor access to information, assets and estate.  Staff personal devices permitted, but may not be used for official tasks with appropriate permissions.  Tendency to stick to the status quo, innovations apported, with demonstration of description of vetting processes  Controls limiting visitor access to information, assets and estate.  Staff personal devices may be used for limited official tasks with appropriate permissions.  Tendency to stick to the status quo, innovations apported, with demonstration of description of vetting processes  Controls limiting visitor access to information, assets and estate.  Staff personal devices may be used for official tasks with appropriate permissions.  Innovation supported, with demonstration of description of vetting processes  Controls limiting visitor access to information, assets and estate.  Staff personal devices may be used for official tasks with appropriate permissions.  Innovation supported, with demonstration of description of vetting processes  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting visitor access to information, assets and estate.  Tontrols managing staff and limiting vetting tone vetting processes.  Tontrols managing staff	completion of vetting processes  Controls limiting visitor access to information, assets and estate.  Staff personal devices permitted for
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oversight with limited authority held by senior making authority generally Responsibility for level	desire to 'break the mould'

# Appendix 2

devolved authority.	management.	held by senior	non-critical decisions	– management by trust /
		management.	may be devolved.	lagging indicators rather
		Management		than close control.
		through leading		
		indicators.		